



SKI/RIDE ZONE CAMPS

Thank you for choosing Grouse Mountain as your child's destination for skiing or snowboarding. Included in this letter is important information regarding your program, **please take the time to read it carefully.**

Camp Times

Morning (AM): 8:00 am - 11:30 am

Afternoon (PM): 12:30 pm - 4:00 pm

Full Day: 9:00 am - 4:30 pm

Mid Day: 10:00 am - 1:30 pm

After School: 4:30 pm - 8:00 pm

Meeting Area and Times

First day check in starts in the Valley Plaza (under the Red Skyride) 30 minutes prior to the scheduled lesson time. This is to allow for ticket pick-up and registration. For all other sessions, please meet the instructor 15 minutes prior to scheduled lesson time in the Valley Plaza.

If you would like your child to remain on the hill after their lesson, please ensure that you inform your child's instructor and sign off on their class list.

What to Wear

Helmets are mandatory for all children taking lessons. If your child has their own equipment, but requires a helmet, you can rent one for an additional \$5 + tax at the time of registration. Helmets can also be purchased at Outfitters in the Chalet, where pass holders receive a 20% discount on their purchase.

As mountain conditions can change rapidly, please dress your child in layers and waterproof clothing. We also suggest bringing along extra mittens/gloves and socks. Eyewear is strongly recommended.

Food & Snacks

Morning, Afternoon, Midday and Afterschool programs stop for snack breaks. The snack is not included so please pack your child something to eat.

Full Day programs stop for lunch and snack breaks. Please take advantage of Full Day lunch options or pack food and refreshments for your child.

Grouse Mountain gift cards are also available for purchase so that children can purchase lunch at Lupins Café without carrying cash. Y2Play passes also function as gift cards.

Rental Information

If you require rental equipment, please fill out the enclosed rental agreement and return it in person or mail at least **ten working days** prior to your first session. For holiday camps, your child's shoes will be kept in the rental shop until the last day of camp. Your child will go home with and bring their rental equipment to the hill for each lesson during the holiday camps.

Tickets

If you have purchased tickets with your lesson you can pick up the tickets at the registration desk on the first day of the camp. Adults who wish to ski or snowboard on the day of their child's lesson may purchase a Full Day Adult Lift ticket (one ticket per child) at a discounted rate of \$49. This can be purchased on the day.



Adult Discounts on Lessons

As you registered your child for either a Zone Camp or Freeride Camp you are eligible to receive a 10% discount on Day Lessons or any Adult Program. Call Guest Services for further information.

Day of Lesson

Be sure to call the Snow and Information line at 604-986-6262 each lesson day to check the current mountain weather and activity information. You can also view this information on our website at www.grousemountain.com.

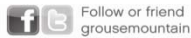
Cancellation policy

All sales are final and are non-refundable and non-transferable. Incidents of illness will be treated on a case-by-case basis; however, **no refunds will be given**. A doctor's certificate may be requested as proof of illness.

Note: Rentals are charged with both GST and PST.

SALES ARE NON-TRANSFERABLE AND NON-REFUNDABLE. ANY LESSON MISSED IS CONSIDERED COMPLETE.

All lessons that are postponed or cancelled due to weather conditions or insufficient snow conditions are NON-REFUNDABLE and may be re-scheduled for a later time in the current season or the value used as a credit for the following season. Any lesson(s) missed are considered complete. Refunds are not available for weather, illness or missed days.



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