



DAY SKI/BOARD LESSONS

Thank you for choosing Grouse Mountain as your destination to learn to ski or snowboard. The program you have chosen includes a 2-hour on-snow ski or snowboard lesson. Included in this letter is some important information regarding your program, **Please take the time to read this carefully.**

**Guests with their own equipment should board the Skyride at least 1 hour prior to their lesson start time.

**Guests renting equipment should board the Skyride at least 1.5 - 2 hours prior to their lesson start time and then proceed to the Outpost Rental Shop at the top of the mountain to be fitted into their gear. Pick up your rental pass in Guest Services located at the base of the mountain, next to Starbucks.

Where to Meet

Please be at the Snow School Meeting Place, located just outside the doors of the Outpost Rental Shop, 15 minutes prior to the lesson time in preparation for meeting the instructor.

What to Wear & Bring

Helmets are recommended for all participants. Helmets are mandatory for all children taking lessons. If your child has their own equipment but requires a helmet, he or she can rent one for an additional \$5 plus tax at the time of registration. Helmets can also be purchased at Outfitters in the Chalet, where Passholders receive a 20% discount on their purchase. As mountain conditions can change rapidly, please dress in layers and waterproof clothing. We also suggest bringing along extra mittens/gloves and socks. Eyewear is strongly recommended.

Lift Ticket Information

If your lesson(s) includes a lift ticket or Adult Escort ticket, pick it up in Guest Services, located at the base of the Mountain.

Rental Information

Your rentals will be held at the outpost building under your name. All children under the age of 18 require a parent or guardian to sign the rental waiver.

Day of Lesson

Be sure to call the Snow and Information line at 604-986-6262 each lesson day to check the current mountain weather and activity information. You can also view this information on our website at www.grousemountain.com.

Cancellation policy

Lessons may be cancelled up until 4 pm the day prior, at which stage a credit will be given.

SALES ARE NON-TRANSFERABLE AND NON-REFUNDABLE.

ANY LESSON MISSED IS CONSIDERED COMPLETE.

All lessons that are postponed or cancelled due to weather conditions or insufficient snow conditions are NON-REFUNDABLE and may be re-scheduled for a later time in the current season or the value used as a credit for the following season. Any lesson(s) missed are considered complete. Refunds are not available for weather, illness or missed days.

